



ON-SHORE COMPLAINT FORM

Use this form if you need to make a complaint about the conditions on your vessel.

Seafarers are encouraged to use their ship's on-board procedures to resolve complaints. However, in the event it is unable to be resolved on-board, seafarers may make a report to the psc.ursp@gov.si and we will investigate the complaint.

Every effort is made to ensure the details of the source of the report are not revealed during any enquiries.

***Mandatory field.**

Ship details

Ship name *

IMO number *

Next port of call

Details of the person making the complaint

Name

Rank/position onboard

Contact details

Email address *

Phone number

Details of the complaint

Does the complaint relate to general working or living conditions on board a vessel or a single seafarer?

- ☒ Single seafarer
- ☐ General conditions onboard

Are you directly affected by the complaint?

- ☒ Yes
- ☐ No

Have the onboard complaint procedures been used to try to resolve this complaint?

- ☒ Yes
- ☐ No



If the onboard complaint procedures were not used, please explain why.

Details of the complaint *

Having difficulties?

If you have difficulty submitting this form online to psc.ursp@gov.si, you can send it also on ursp.box@gov.si. This mail will be checked only during normal working hours (Monday to Thursday / 09:00 – 15:30 and Friday / 09:00 – 14:30).