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# SenSys 1 – Modernising Patient Safety in Slovenka: The patient safety perspektive

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# What Is SenSys 1?

- Modernisation of the system for monitoring and implementing measures for patient safety incidents
- Part of the Slovenian National Health Care Plan 2016–2025
- Supported by the EU
- Technical support by the Danish Patient Safety Agency
- Revolves around the implementation of a national reporting and learning system and legislation that makes incident reporting obligatory to health professionals
- The reform is a heavily inspired by the Danish reporting and learning system for patient safety incidents – with adjustments to meet Slovenian conditions.

# Main Objectives of SenSys 1

- better system performance both in terms of reporting and learning from sentinel and other adverse events (PSI's)
- an increase in patient safety
- continuous improvement of the quality and safety in healthcare treatment.

# In Comparison

Slovenia (old system)	Slovenia (new system)	Denmark
Sentinel events	All patient safety incidents	All patient safety incidents
Less than 30 reports per year	50.000 reports per year (anticipated)	~ 200.000 reports per year
Organisational reporting duty	Individual reporting duty for licensed health professionals	Individual reporting duty for licensed health professionals
Paper-based	Web Application	Web Application
?	Sanction free	Sanction free
7 predefined types of events	ICPS-SL	ICPS-DK
Local patient safety measures	Homogenous national patient safety culture (secondary care)	Homogenous national patient safety culture (all sectors)

# Principles of SenSys

- 1. Reporters are protected – a sanction-free system/a learning system/not a system for securing evidence in disciplinary or criminal cases/not a whistleblowing system
- 2. The principle of closeness – a short feedback loop to the reporter must be secured. Number of reports relies on the understanding that 95 % of learning must take place where the incidents occur, at the local level. Reporters should be acknowledged, met with information about reported patient safety incidents and experience that reporting leads to changes in their clinical work.

# Timeframe for SenSys

- 2018 (SenSys 1): drafting legislation, preparing procurement, stakeholder engagement
- 2019 (SenSys 1): finalising legislation, procurement of it solution, preparing pilot test
- 2020 (Sensys 2): pilot testing across all sectors, evaluation, establishing patient safety culture on a national level
- 2021 (SenSys 2): SenSys in operation in secondary care with a perspective to be implemented in all sectors

# Slovenia – In Bullet Points

- Population is aging like in other EU countries (19 % of population is older than 65 years old)
- Low doctors-to-bed-ratio compared to neighbouring countries
- Mid tier economy for an EU country

# The Prerequisites for Success in SI



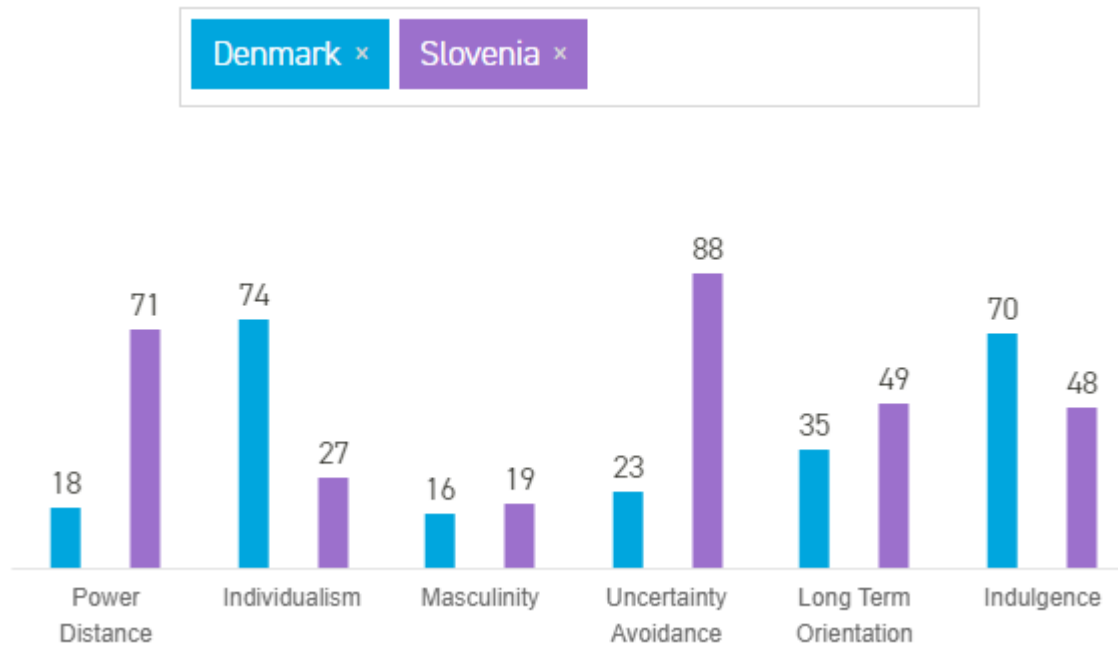
Quality

Patient safety

No-fault  
compensation



# The Influence of National Cultural Preferences in the Workplace





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