System for monitoring sentinel events and other adverse events in Slovenia

Where we are and where we want to be

Ana Medved, State secretary

Monday 22 and Tuesday 23 May 2017

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

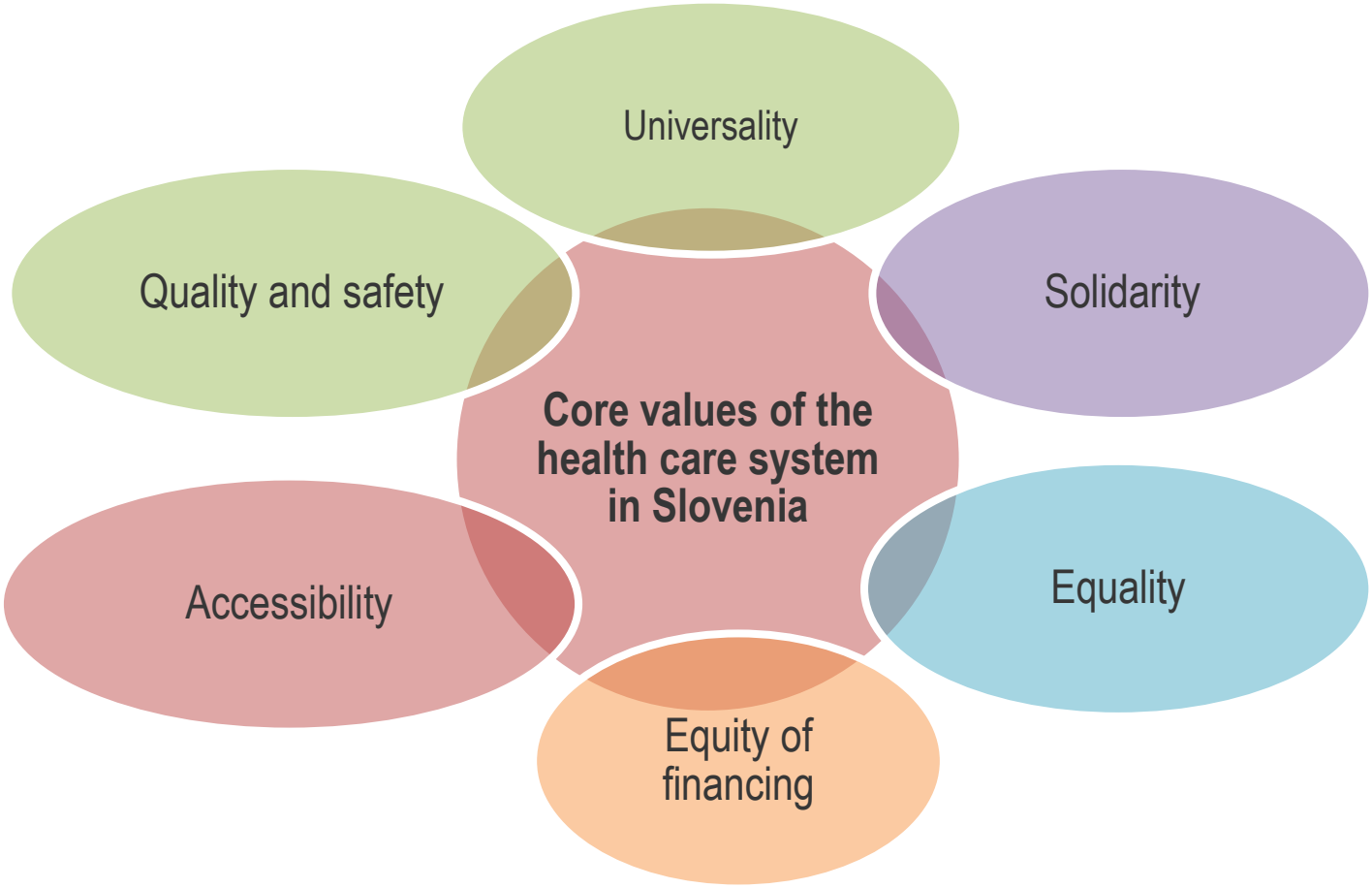
The Resolution on the National Health Care Plan 2016-2025

Together for the Society of Health

1.Priority area	• strengthening and protecting health and preventing illness
2. Priority area	• optimising medical care
3. Priority area	• enhancing the performance of the health care system
4. Priority area	• fair, solidarity-based and sustainable health care financing

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

The core values of the health care system according to the Plan in Slovenia



Activities from third priority area: Enhancing the performance of the healthcare system

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

Ensuring the quality and safety of health care

Measure 1: Legislative changes for determining conditions and competences for ensuring the continuous improvement of quality and safety of health care treatment

Measure 2: Modernisation of the range of **quality indicators**

Measure 3:
Modernisation of the system for monitoring and implementing measures for sentinel events and other adverse events

Measure 4 Adoption of a national strategy for the **rational use of antimicrobial medicines** in human and veterinary medicine

Activities from third priority area: Enhancing the performance of the healthcare system

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

Ensuring the quality and safety of health care

Measure 5: Establishment of an **education** and **training system** in the field of quality and safety

Measure 6: Adoption of a national strategy for the **prevention** and **management of infections** in health care

Measure 7: Education on **communication in health care**, especially in communication with the patient

Measure 8: Providing **staff** and **financial resources** for the development of the **quality system** and **supervision**

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

Present system for monitoring and implementing measures for sentinel events and other adverse events

The Ministry of Health has established the Reporting and Learning System on adverse/sentinel events for Hospitals in 2002

- The instructions and reporting forms were prepared and are published on the website of the Ministry of Health
- Conferences and education are occasionally organized on the topic of adverse events in health care
- Some publications and scientific articles were also prepared and published

The number of reported sentinel and other adverse events differs slightly over the years. The highest number of reported events on an annual level was **25**.

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

The findings of the analysis for the year 2016

Reports of sentinel events for the year 2016 were submitted **only from 8 of the 29 public and private hospitals**

Only a third of the rapporteurs on the sentinel event i**nformed** the Ministry of Health within the agreed deadline of **48 hours**

In 2016, only one of the respondent concluded the whole process of reporting (implementation of the plan of action envisaged measures)

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

Our future whishes in the field of patients safety from 2017

We strive for evidence-based, ethical and equitable healthcare services

We are committed to interdisciplinary cooperation among doctors and other health professions

Every healthcare facility has its own learning system about patient safety

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

Expected outcomes

- **Establishment of suitable system solutions** at the level of structure, process and outcome both at local and national level
- **Increased awareness** of health workers and reporting
- Quantitative and qualitative **analysis** of the collected data and establishment of **reliable system of feedback** and **learning**
- Monitoring within the **quality indicators**
- **Improved patient safety**

Priority areas and objectives

- **Regulatory framework** and the legal regulations of the patient protection system
- **Protection of rights** of reporters and stakeholders included in event
- Precise definition of the **system‘s structure**, and **process and outcomes** from the perspective of the roles, responsibilities and activities of key personnel and required resources
- **Simplify** and **speed up** the **reporting** and **learning process** through the introduction of **e-support**
- **Exchange of good practices and learning at the interinstitutional level**

REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH

By modernising the system

we want to achieve **better system performance** both in terms of reporting as well as learning from sentinel and other adverse events

an **increase in patient safety**, the **safety of healthcare providers**, **healthcare professionals** and **healthcare employees** and other stakeholders and

continuously **improve** the **quality** and **safety** of health care treatment

Thank you for your attention!